

## **Defining Successful Public-Access Technology in Idaho**

Purpose: Make talking points available for Idaho librarians.

### **Public Perception**

- Libraries are perceived by the public as the place to go for high-speed access (e.g., wi-fi).
- Libraries provide trustworthy technology tools such as Internet, multimedia, communication, instructional and productivity software tools that meet patrons' needs, are easy to use and preserve user privacy.
- Publicly-funded libraries are showcases for provision and management of public-access technology.
- The Idaho library community is a knowledgeable and confident provider of technical training services for public-access technology.

### **Support/Funding**

- Libraries are trusted by the legislature, government agencies and business communities as primary partners in providing public-access technology to all Idaho citizens.
- Legislative and local funding sustains and meets the developing technical connectivity, hardware, software and training needs of all citizens in all libraries.

### **Computers & Connectivity**

- Libraries maintain access to ubiquitous static and mobile computing.
- Idaho library community supports staff growth with shared best practices of technology and online resources.
- Libraries uphold routine acquisition and management of equipment and online services that meet user needs and advance trends in public-access technology.